

FLEET SUPPORT LIMITED

QUALITY POLICY

JOINT NBC/FSL VISION

A modern, efficient provider of maritime and military support facilities – the best place to support ships.

AIMS

Fleet Support Limited (FSL) is totally committed to:

- Continually improving performance and establishing Portsmouth Naval Base as the most efficient facility serving the Royal Navy and Commercial customers, realising the potential of a motivated and productive workforce.

STRATEGY

- To create a right first time, on time culture.
- To utilise the expertise within FSL to increase the Commercial Diversification and share in the broader commercial market place.
- To continuously improve the product, processes, skill and quality standards.
- To work in partnership with customers and ensuring customer satisfaction.
- To understand and adhere to the requirements of the Quality Management System BS EN ISO 9001: 2000.
- To provide training and development to enable personnel to perform to the best of their ability.
- To provide effective and efficient Project Management
- To provide a frame for establishing and monitoring objectives.
- Prepare for the future.
- Support the Strategic Goals.
- Do what we do for less.
- Implement Engineering Governance in FSL.
- Use the Estate efficiently.
- Efficient use of energy, and effective environmental protection within the Portsmouth Naval Base.
- Provide a safe working environment.



Ian Booth
FSL Managing Director
January 2007